

AKAISHA SILVER MAKES THE PERFECT GIFT

Akaisha Silver makes the perfect gift or an ideal treat for yourself.

Each item ordered is sent in a complimentary gift box.

Akaisha
THE CONTEMPORARY SILVER COMPANY

TAILOR-MADE GIFT SERVICE

Why not take advantage of our tailor-made gift service? We will send your gift direct to a friend or loved one, gift wrapped and accompanied by a greetings card. This service is available for an additional £2.50 including the gift wrap, choice of card (including a hand-written message supplied by you) and delivery over a 2-3 day period, excluding weekends. Please allow 14 days notice where possible to ensure items are in stock and to avoid any disappointment. Simply complete the 'gift service' details on the order form overleaf and we will look after the rest for you.

THE AKAISHA SILVER GUARANTEE

We really want all of our customers to be delighted with the quality of our jewellery. If, however, anything does not meet with your satisfaction, please return the items within 7 days, in the original packaging for an exchange or full refund.

THANK YOU

The team at Akaisha Silver would like to THANK YOU for your order and hope that we can be of further assistance in the future.

Akaisha
THE CONTEMPORARY SILVER COMPANY

Akaisha Silver PO Box 64 Guisborough TS14 8WX

www.akaisha.co.uk E-mail: enquiries@akaisha.co.uk Tel: 0845 458 0937 Fax: 0870 428 2660

RETURNS POLICY

To return any items please complete the returns form on the reverse of the receipt enclosed with your order. Provided they are returned in the original packaging within seven days of receipt we would gladly offer you an exchange, refund or credit note. Please wrap the items in their original packaging securely and use insured registered post, keeping the receipt. We cannot accept liability for goods lost or damaged in transport. Postage for returns can only be refunded where goods are proven to be faulty. The returns policy does not include earrings for pierced ears, which cannot be returned due to hygiene reasons.

YOUR PRIVACY

We endeavour to take all reasonable steps to protect your personal details as stated in the Data Protection Act 1998. Your details will only be used by Akaisha Silver to inform you of special offers and new products. If you do not wish to remain on our mailing list please write, fax or email to the address below stating your requirements.

Here at Akaisha Silver we have put together a contemporary collection of stunning sterling silver jewellery. We very much hope that within our latest catalogue you have found what you are looking for.

If however you have not quite found the perfect gift either for yourself or a loved one – why not log onto our website where you will find a further selection of web exclusive lines. www.akaisha.co.uk.

HOW TO ORDER

There are three ways in which you can place your order:

1. BY POST

Complete the order form overleaf and send it to: Akaisha Silver PO Box 64 Guisborough TS14 8WX Please remember to affix a postage stamp to ensure your order arrives safely.

2. BY FAX

Complete the order form overleaf and fax to 0870 428 2660.

3. ONLINE

Visit our website at www.akaisha.co.uk. You can browse at your leisure and order from the extended range available online. This includes everything in the latest brochure plus a selection of web exclusives and new lines.

HOW TO PAY

If you are placing your order via the post or fax, payment can be made by credit / debit card or by cheque. To pay by card please complete your details overleaf. Alternatively, send a crossed cheque made payable to AKAISHA SILVER.

Please allow five working days for cheques to clear. Please ensure you enter your telephone and email details so that we can contact you should there be any queries with your order.

If you have chosen to order online – full payment instructions are provided. Simply log onto www.akaisha.co.uk. Payment online is via secure server for your peace of mind.

DELIVERY

We will always endeavour to despatch an order as quickly as possible. We would however ask that you allow 7 to 14 working days from when we receive your order to the date when your order will be despatched. Occasionally, when products are out of stock, the date your order is despatched may be subject to a slight delay. We will always inform of such delays where telephone or email contact details have been provided.

Our standard postage and packaging is £3.50, via Royal Mail Special Delivery. A signature will be required before the package can be delivered, for security purposes. The Akaisha Silver collection comes with a full money back customer satisfaction guarantee. (see the reverse of this form for further details).

